



PO Box 160 Spring House, PA 19477 USA

Voice- 215 654 9110 Fax- 215 654 9068

Sandra C. Canally, RN—Founder and CEO  
Kate Hill, RN—Vice-President Clinical Operations

## **Measuring what matters.<sup>SM</sup>**

When it comes to evaluating a Clinic's healthcare delivery qualities, The Compliance Team has a "keep it simple" philosophy. It's elemental to all of our Exemplary Provider®-branded accreditation programs.

Starting in 1998, we set out to prove that an accreditation program that focused on process simplification was the best way for providers to simultaneously achieve healthcare delivery excellence and improve their day-to-day operations.

Today, there are thousands of Exemplary Provider®-accredited healthcare organizations throughout the USA. Each is taking advantage of our value-packed program in their own unique way because we adapt our program to fit each organization's particular business model; not the other way around.

In addition to holding Medicare "deeming authority" to accredit Part A-Rural Health Clinics and Part B-DMEPOS providers, The Compliance Team offers a full line-up of Exemplary Provider® accreditation programs including ones for independent as well as store-based "retail" clinics; Critical Access Hospitals; Patient Centered Medical Home/ Physician Practices; Pharmacy Services; Home Health/Private Duty/Hospice; Sleep Care Management; and Ocularist/ Anaplastologist.

Plain language quality standards, expert-led webinars, documentation templates, access to our national Patient Quality Measurement™ satisfaction reporting database and great customer service, all combine to help healthcare organizations focus on meeting their patient's needs instead of being distracted by overly complicated counterproductive accreditation-related demands.

To us it comes down to Safety-Honesty-Caring®; the measures that we believe matter most to patients, caregivers and payers alike.

Convenient Care Association members who would like to receive a free copy of our industry leading plain language quality standards for Immediate Care Clinics can go to: [http://www.thecomplianceteam.org/retail\\_clinic.aspx](http://www.thecomplianceteam.org/retail_clinic.aspx)